

# Deontological Charter

*The followers of the S.N.C.D promise officially to respect the contents of the present Charter:*

## **Respect for laws, codes and manners.**

Act on one hand in compliance with legislation in force, on the other hand, by respecting codes and specific manners of jobs represented to SNCD.

## **Professional confidentiality.**

Guarantee the confidentiality of information which they have as part of jobs which are entrusted to them and take any measures to make respect this commitment.

## **Security.**

Take any necessary measures of security to protect data, documents, and any physical support which are delayed to them.

## **Professional insurance.**

Sign a professional third-party insurance adapted to their jobs.

## **Obligation of advice.**

Give their customers of their knowledge and their experience by recommending them products and services best adapted to their needs.

## **Commitment of means.**

Implement all the technical and human means necessary for the realization of jobs entrusted by the rule book. In case of disaster or in fault of their means of production, offer to their customers any possible measure allowing to assure the good end of benefits.

## **Respect for labour laws.**

Get involved on honour, in their name and for their possible outside contractors, to make accomplish jobs which will be entrusted to them by wage earners used regularly and it in accordance with articles L 143.3, L 143.5 and L 620.3 of labour laws.